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| House#TFC, Platinum, 10th Main, 11th Cross, Malleshpalya, Maruthinagar, Bangalore-560075. | Mobile: 7760173394  abhishek.b.leo@outlook.com  Date of Birth: 6th August, 1976 |

Abhishek Bhattacharya

**Overall Experience: 11yrs**

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| Objective | Eager to work with progressive organization as a Lead Engineer or Developer where my total experience in fields as diverse as Technology professional can be brought to good use, and which would allow me to hone both technical and people management skills. |
| Experience | **March 2018-April 2018**  **Worked on Contract Role as Sr Design Developer with Eteam deputed to Tech Mahindra and** deployed to Customer Location developing SharePoint 2013 website in a restricted banking domain focused on New Hire trainings, dashboards performance evaluation content features using Visual Studio 2017, JavaScript, HTML, CSS, Bootstrap and other responsive page design using jQuery libraries.   * Attending regular Scrum meetings with client based on Agile methodology * Working on backlogs and design delivery * Demo and arriving on website design feature agreement   **November 2016-June 2017 AXA Tech Shared Services Bangalore,**  **Karnataka**  **Senior Specialist in SharePoint 2010 SharePoint 2013 domain worked on transition project**   * UI design and development, Designing Excel Tools, Load Balancing, Reverse Proxies, Manage L2 Incidents & Planning and designing Change. * Incident Management of O365 queue * Webpage customizations by configuring webparts and page layouts * Complete automated download of binaries and first time configuration of SharePoint 2013 and Appfabric services. * Use Jenkins automation pipeline CD for SharePoint provider hosted solutions as per Release Management schedules. Running and managing troubleshooting post scheduled jobs deployments. * Release Management and subsequent unit Testing * Follow up on SLA Metrics and generating reports from ServiceNow. * Worked on DevOps automation tools Vagrant, Configuration Management, Version Control Git-hub, Docker, Docker Hub Git-Hub Chef, Puppet, Ansible. Hands on experience on providers and provisioners. Mostly worked on Ubuntu platform(Collabera Certification)   **June 2015-November 2016 ITC InfoTech Pvt. Limited Bangalore,**  **Karnataka**  **Lead Consultant in SharePoint 2010 domain**   * Provisioning SharePoint Azure Cloud infrastructure & O365 technologies. * Migration of corporate Intranet On-Premises data to cloud using Microsoft online package migration shell and other 3rd party tools like Share gate * Extensive use of Windows power shell and ISE scripting using version 5.1 * Complete design and setup of Windows HyperV for private cloud involving NLB load balancing * Configuring Microsoft Azure VM and related virtual networks on latest Windows 2012 R2 and SQL 2012. Fully automated download and install of SharePoint 2013 On-Premises * **UI Development Role:** Having worked as UI Developer on JavaScript jQuery on Nintex 2010 workflow development Mechanical workshop design and testing product approval project using JavaScript and jQuery for SharePoint OOB form handling and Nintex forms. * Participating in daily Sprint meetings as per Agile development framework * Using Content Editor Web part, Configuring, JavaScript CSOM, Angular 2, VSCode,CDNs * Event handling, Hierarchical Lookups using spservices jQuery library * Design and develop by improvising of DOM elements. Requirement analysis. * O365 migration(POC for PAAS) from on premise company intranet of ~10TB data using Microsoft SharePoint Online PowerShell and Azure. * **Managerial:** Participated in Team appraisal process, Managing Run books, ISO 20000 Quality models   **Migration of SharePoint On premise content to Azure cloud and chalk out DR plan**   * Planning of Inventory * User and domain architecture * Use OOB Microsoft SharePoint management PowerShell * Use Sharegate for easy migration of content(Compare Metalogix benefits)   **January 2012 – June 2015 Xerox Business Services India (now ATOS) Bangalore, Karnataka**  **Senior Engineer (Infrastructure Management Analyst)**   * Support of SharePoint Farm working within ITIL framework * Install, Design & support of 2010, 2013 farm. * Attend weekly CAB meetings to propose CRs with all clients * Handling Problem tickets * Patching * Design SharePoint security domains * Design Server Backup strategy using complete PowerShell automation * Participated in at least 2 migration projects from MOSS to 2010. * Design 2013 BI POC farm * Infopath 2010 Form design accommodating new business requirements * User Interface design using HTML, CSS, JavaScript. * On demnd Design of Windows Power Shell & Microsoft VBScript to automate various admin, troubleshooting activities.   **Feb 2011 – Nov 2011 Accenture (Avanade) Services Pvt. Ltd Bangalore, Karnataka**  **Senior Software Engineer**   * Analyze end-user requirement * Design Service Accounts, MOSS Farm architecture * Propose Search Architecture, Analyze SQL Database requirement, discuss with DBA, Design SharePoint home domain, Configure Service Applications   **July 2010 – Oct 2010 Vault Information Technology Bangalore, Karnataka**  **SharePoint 2007(MOSS) Product Support Engineer**  *Worked with Vault Information Technology under contract whose client is Microsoft.*   * Installation and Configuration of SharePoint farm basic, advanced: stand-alone & web front end environment. Side by Side install in SBS 2003. * Installing in both physical as well as virtual environment using Window 2008 HyperV, Microsoft VirtualPC, VMWare. * Upgrade consideration of an existing V2 environment to V3 with or without customizations using pre-san tool. Also using content database attach detach method from Central admin as well as stsadm command line. * User profile imports in a multi-forest one way-two way domain trusts. * Secure profile import using SSL & cert server. * Troubleshooting people-picker issues for home, remote domain * Configuring Farm administrators, user permissions globally as well as across site, sub sites, document libraries, lists. * Creating custom lists, workflows, document libraries, record center management, expiration, Information Management Policies. * Using document major and minor versioning, check in check-out * Implementing custom solutions of .wsp files using Central admin and stsadm -o add,delete,deploy & retract methods. * Applying Site and System Master page towards rendering web content and understanding of content placeholders created using ASP.net coding. * Maintenance of SharePoint audit logs and reports, Configuring alerts. * Implementing Search, SSP administration, Excel Services and BDC * Basics of SQL server & SharePoint backup and restore (simple and catastrophic) from command line and UI. * Using import export of site collections using stsadm * Knowledge of Timer services and scheduled timer job definitions. * Troubleshooting SharePoint from error logs using various 3rd party tools by enabling verbose ULS verbose logging, collecting netmon 3.4 traces, SPSFarm, SPS report, Fiddler traces etc.   **Sept 2005-July 2010 Cegedim Software India Pvt. Ltd Bangalore, Karnataka**  **Sr. Helpdesk Engineer**  *Worked with Enterprise SharePoint Project (1-2yrs)*   * Installation & configuration of MOSS on developer/test environment * Maintenance & Monitoring of SQL & SharePoint backups on VMC * Providing Site level permissions using people picker * Executive support for OOB workflow, alerts, List, Self site service. * Working with developers in India, France, and USA in deploying solutions. * Searching of both office & non office docs e.g. pdf documents.   *Worked with Enterprise IT Support team Level 2 (1-2 yrs)*   * Installation and Configuration of Active directory & DNS on Windows 2003 * Installation and configuration of Exchange server on Windows 2003 * Managing Enterprise user accounts using Active Directory and Exchange server, User maintenance, Security groups, Distribution lists, Group Policies, Network Shares. * Managing RSA user accounts.   Microsoft Desktop application support, Network connectivity support.  Monitoring company network using Solar Winds core and wan links.   * Administering remote installation using Microsoft SMS. * Knowledge of System administrative scripts using Winmgmts, ADS, LDAP   *Worked with Clarify Administration team (2yrs)*   * Amdocs Clarify Administration using Policies and Customers module * Manual Installation on desktops on WinXp/Vista client * Installation Scripts and automation across network shares. * Creating & Loading contacts, sites. * Business Rules using Clarify inbuilt object.   *General:*   * Implemented Macros in Excel and Word to enhance Managerial reporting functions and automation. * Successfully achieved team and individual Service Level Agreements. * Performing process training for New Hires * Knowledge of PL SQL, Library functions   **Jan, 2005- April 2005 Unisys Global Services, India Bangalore, Karnataka**  **Technical Support Representative**   * Providing broadband IRC technical support to various clients. * Providing technical support including Microsoft Outlook * Desktop software/hardware troubleshooting on Windows XP, Windows 2000 platform. * Providing VPN support for internal customers.   **Dec, 2003–Dec, 2004 Accenture Services Pvt. Ltd. Bangalore, Karnataka**  **Technical Support Executive**   * Working with client company SBC-Yahoo. Job involves technical troubleshooting for ISP. * Customer care using software/hardware knowledge related to modem, internet, DSL, telephony etc. |
|  | **July, 2000–Feb, 2002 Aptech Computer Education Kolkata, West Bengal**  **(Faculty member / Trainer)**   * Imparted training on modules such as HTML, JavaScript, FrontPage, VB6, Access, MS-Office, Implementation and database designing. * Prepared seminar materials for marketing success. * Implemented intranet e-learning for better training. * Grievance handling of customers and student personality development   **Nov 1998- Nov 1999 Philips India Ltd, BG LE and Gear Unit Kolkata, West Bengal**  **Junior Apprenticeship Trainee under GOI ACT.** |
| |  | | --- | | 2006-2008  Post Graduate Diploma Information Technology  Symbiosis Distance Learning Education | | 1999-2002  B.B.A Annamalai University Distance | | 1995-1998  Diploma Jnan Chandra FT  Mechanical Ghosh  Engineering Polytechnic | | 1993-1995  Higher Secondary St. Lawrence High School | | 1983-1993  Secondary St. Lawrence High School |   Completed following software courses:   * May 1999-May 2000 Diploma in Software Technologies, CMC LTD. * SQL server 7.0 from NIIT Ltd * Core Java from STG Intl. Ltd. |
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| Education | OS: Proficient in working with Win9x, WinNT, Windows 2000  Programming tools: C, C++, Java, Visual Basic6.0, Basic  RDBMS: SQL Server7.0, Oracle 8.0, MSAccess, Visual; FoxPro  Application: MSOffice, AutoCadrR2000, Outlook Express, IE5.0  Diploma Computer Applications from CMC Ltd, Kolkata, West Bengal.  Microsoft Windows XP certified. |
| Computer Skills / Certifications | Excellent communication both verbal and written. TOEFL score 270.  Completed Voice and Accent development course from Next training consultants.  C,C++,C#,MVC, Visual Studio 2017,Core Java,JavaScript, Jquery, Boostrap responsive design, CSS, HTML.ASP.Net  Basic telephone/customer service etiquettes   |  |  |  | | --- | --- | --- | |  |  |  | |  | | | |
| Communication | Excellent communication both verbal and written.  Completed Voice and Accent development course from Next training consultants.  Basic telephone/customer service etiquettes and an active member of following Technology groups  Place:    Date: SIGNATURE |